IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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In re Application of: Arthur S. Haseltine

SEP 1 4 2004

Serial No: 09/731,680

Examiner: Robinson-Boyce, A.K.

Filed: December 6, 2000

Group Art Unit: 3623

CERTIFICATE OF TRANSMISSION
BREBY CERTIFY THAT THIS CORRESPONDENCE IS BEING
SIGNILE TRANSMITTED TO THE PATENT AND TRADEMARK

For:

METHOD AND SYSTEM PROVIDING OUT-SOURCED,

MERCHANDISE RETURN SERVICES

egonashan Bay

AMENDMENT, 37 C.F.R. § 1.111, 1.115.

*** via the Centralized Facsimile Facility for ***

Official Patent Application Related Correspondence

(703) 872-9306

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

Responsive to the Official Action mailed June 15, 2004, please amend the subject patent application as follows:

necerived by C.F. 9116104